### STATE OF IOWA

### DEPARTMENT OF COMMERCE

## **UTILITIES BOARD**

IN RE:

IOWA ASSOCIATION OF ELECTRIC COOPERATIVES

DOCKET NO. 199 IAC 20.4(15)"h"(3)

### ORDER GRANTING REQUEST FOR APPROVAL OF NON-STANDARD NOTICE

(Issued September 22, 2003)

On July 18, 2003, the Utilities Board (Board) issued an order in Docket No. RMU-03-2 adopting a new standard notice in 199 IAC 19.4(15)"h"(3) and 20.4(15)"h"(3) to be provided to customers who are subject to disconnection of gas or electric service. The subparagraphs require that a utility proposing to provide a notice different from the standard notice to customers must obtain Board approval of the non-standard notice. The amendments adopting the new standard notice form were effective September 10, 2003.

On September 16, 2003, the lowa Association of Electric Cooperatives (IAEC) filed a request for approval of a non-standard notice for electric service customers instead of the standard notice in 20.4(15)'h"(3). IAEC states that the proposed non-standard notice is identical to the standard notice in 199 IAC 20.4(15)"h"(3) except that some of the members want to substitute the name of the cooperative for the word "utility" throughout the notice.

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The Board finds that the request is reasonable and the Board will approve the non-standard notice. Members of the association may substitute the name of the cooperative for the word "utility" in the standard notice in 20.4(15)"h"(3).

# IT IS THEREFORE ORDERED:

The "Request For Approval Of Form Of Notice Of Rights And Remedies To Avoid Disconnection" filed by the Iowa Association of Electric Cooperatives on September 16, 2003, is approved.

**UTILITIES BOARD** 

# /s/ Diane Munns /s/ Mark O. Lambert ATTEST: /s/ Judi K. Cooper Executive Secretary /s/ Elliott Smith

Dated at Des Moines, Iowa, this 22<sup>nd</sup> day of September, 2003.